

# Welcome to the Kiniksa OneConnect™ Patient Support Program

## Your personalized treatment support starts here

Now that your physician has prescribed ARCALYST® (rilonacept), we will assist you in getting started on your treatment as quickly as possible.

KINIksA  
**oneconnect**™

# We're here to help

**We understand that starting a new treatment can be challenging, which is why the Kiniksa OneConnect™ program was created—to help make support simple.**

We are a team of experienced individuals, known as **Patient Access Leads**, with knowledge of insurance plans and healthcare networks.

Once you are enrolled in the Kiniksa OneConnect™ program, you will be paired with a dedicated Patient Access Lead to receive personalized one-on-one support throughout your entire treatment experience.

# Supporting you at every step

While your healthcare provider is your go-to resource for all of your medical needs, we have unique expertise to help navigate:

- ✓ Insurance coverage and benefits investigation
- ✓ The prior authorization process
- ✓ Treatment logistics
- ✓ Options for injection training
- ✓ Ongoing education and support

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**Discover the ways we can help you at each step of your treatment journey**



**Starting  
treatment**



**Financial  
assistance**



**Treatment  
support**

# We need to connect with you so that we can take care of the details

**Communication is crucial to expedite the time it takes to receive your first ARCALYST® (rilonacept) treatment. Please answer when we call or return the call as soon as possible.**

## ✓ **Welcome**

Your Patient Access Lead (PAL) likely has contacted you and has provided details about our personalized support services and steps needed to start ARCALYST. Your PAL is here for you and to answer any questions along the way.

## ✓ **Verifying your insurance coverage**

Your PAL will check on your specific coverage for ARCALYST and call you to discuss the results.

The Kiniksa OneConnect™ program's phone number is **833-546-4572**. Please save this phone number into your contacts so that you will **recognize the caller and answer the phone** or call them back ASAP.

## ✓ **Scheduling your ARCALYST delivery**

A specialty pharmacy representative will call you to schedule your ARCALYST shipment. The pharmacy **cannot ship the drug until they speak with you**, so it is imperative that you answer this phone call or call them back immediately.

## ✓ **Ongoing support and refills**

- ✓ Your Kiniksa OneConnect program PAL will contact you periodically to see if you need any assistance.
- ✓ The specialty pharmacy will call you monthly to schedule your refill shipments. It is very important that you speak to the pharmacy representative to help ensure you receive your refills and stay on track with treatment.

# How we help you get started



## Your Doctor

- ① Writes a prescription and sends it to the Kiniksa OneConnect™ program



## Patient Access Lead

- ② Calls you to explain our services and the steps for getting your treatment started
- ③ Verifies your insurance coverage for ARCALYST® (riloncept) and calls you to relay the information and explain financial assistance programs, if you qualify
- ④ Works with your doctor and your insurance company to get prior authorization for your treatment, if required



## Specialty Pharmacy\*

- ⑤ Contacts you to schedule ARCALYST delivery to your home or preferred location and discuss your copayment (if any) you will be responsible for paying



## Clinical Educator

- ⑥ Calls you to set up training for your ARCALYST injection

## We're here to support you

Please don't hesitate to call us anytime you have questions.



**1-833-KINIKSA**  
(1-833-546-4572)  
Monday-Friday  
(8 AM-8 PM ET)



\*A specialty pharmacy dispenses medication like a regular pharmacy, but they have expertise in handling specialty injectable drugs, such as ARCALYST. Kiniksa contracts with certain specialty pharmacies to deliver ARCALYST directly to your home or a location of your choice.



## **Starting treatment**

The Kiniksa OneConnect™ program's services

# Looking into your insurance coverage

**After your healthcare provider submits an Enrollment Form to the Kiniksa OneConnect™ program, our work begins. We will help to make starting treatment a seamless experience.**

### **Understanding your insurance coverage**

We will guide you through the insurance process by helping explain your coverage and partnering with your healthcare provider if a prior authorization is needed.





# Financial assistance

**Our programs are designed to remove barriers and help eligible patients get the treatment support they need.**

## **Kiniksa Copay Assistance Program**

If you are eligible, the Kiniksa Copay Assistance Program may be able to help lower out-of-pocket costs related to receiving treatment, such as copays, coinsurance, and deductibles to as little as \$0 per month.\*

## **Patient Assistance Program**

If you are on Medicare and struggle with high out-of-pocket costs, do not have insurance, or find that your treatment is not covered by insurance, our Patient Assistance Program may be able to help. We will work with you to see if you qualify for this program and discuss any questions you may have.\*



**“We think your focus should be on your health, not treatment costs.”**

\*For qualifying patients



## Treatment support

The Kiniksa OneConnect™ program's services

# Injection training

**Our Clinical Educators help train you so you feel confident with your treatment.**

## Injection training

ARCALYST® (rilonacept) is an injection you give yourself at home. We understand that self-injecting may be new to you, so we provide a Clinical Educator to help guide and train you on the injection process.



**“We want you to feel supported every step of the way.”**



# Support to help you stay on track

**The Kiniksa OneConnect™  
program is a resource on your  
ARCALYST® (rilonacept) journey**

## **Product support**

We can assist you with product-related questions and provide access to educational tools and resources for additional information about your treatment.

## **Resources and support**

Throughout your treatment journey, we will check in with you to make sure we're staying up to date on your needs. If there are any changes in your situation (new insurance, a change of address, upcoming travel, etc.), we can help you find ways to minimize treatment interruptions. If you need additional information and support, we can also direct you to patient advocacy and support groups.



**“Our service  
never stops.”**

# We want to get to know you better

As you begin your treatment journey, it may be helpful to have certain information handy all in one place. Use the sections provided to keep track of contact information, injection training dates, and any questions that you have for us or your healthcare provider along the way.

**My Patient Access Lead is:**

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**My ARCALYST® (rilonacept) Clinical Educator is:**

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**My injection training is scheduled for:**

Date: \_\_\_\_\_

Time: \_\_\_\_\_

## Questions for your provider or dedicated Patient Access Lead

### Treatment plan

**We want you to feel empowered and in control throughout your treatment.** Do you have any questions for your healthcare provider before getting started? Do you understand your treatment plan?

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### Injection training

**It's important that you are able to properly administer your treatment.** Do you need to schedule an injection training session? Are there certain steps in the process you could use help with?

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### Insurance coverage

**Insurance can be confusing and sometimes frustrating if you're not familiar with your coverage.** Do you know what's covered by your plan? Do you have questions about specific parts of your coverage?

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# Let's connect



**1-833-KINIKSA** (1-833-546-4572)  
Monday-Friday (8 AM-8 PM ET)

Get started at [KiniksaOneConnect.com](https://KiniksaOneConnect.com)



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**Arcalyst**<sup>®</sup>  
(rilonacept) For Injection